



Course Fact Sheet

CISM: Critical Incident Stress Management
TEAM: Team Evolution and Management

Instructor:	Office Location and Hours:
Patricia L. Tritt, RN, MA 303 788-6236 Patricia.Tritt@HealthONEcares.com	333 W Hampden Ave, Suite #200 Englewood, CO 80110 7:30 AM – 5:00 PM M - F

Course Description:

Crisis intervention and critical incident stress management strategies and interventions can only be effectively delivered through a well-organized and orchestrated crisis response team. Team development and management skills are critical to the effective functioning of a crisis response team. This session will explore: leadership and management strategies; team development activities; team evolution considerations; preventative maintenance; learning from the past; and how to help teams remain healthy.

Objectives:

At the completion of this course the participant will be able to:

1. Describe the steps in team development.
2. List barriers to team development.
3. Discuss two options for team structure.
4. Describe minimum standards for training of team members.
5. Describe key skills for successful leadership.
6. Discuss group dynamics that effect team operation.
7. Discuss difficult team maintenance issues.
8. List methods to keep teams healthy.

Prerequisite: None.

CEUs: 13

Required materials:

Course workbook will be provided at the class.

Evaluation:

Graded Events	Grading Scale
Role plays and intervention simulations	Appropriate participation in all assignments

Course Schedule

Time	Topic
	Day One
8 AM – 12 N	Introductions Exercise Team Development and Design
1 PM – 4:30 PM	Designing a Team Exercise Leadership Selecting for Success
	Day Two
8 AM – 12 N	Selecting for Success Exercise Group Dynamics
1 PM – 3:00 PM	Most Difficult Maintenance Issues Cases Closure